

**KRISTINE**  
**ACCESSORIES**  
 6311 Porter Road Suite 5  
 Sarasota, FL 34240  
 800 261 2351 ph  
 877 364 5705 fax

**NOTICE- PLEASE READ AT ONCE**

**RETURN POLICY**

**EFFECTIVE IMMEDIATELY <sup>1/10</sup>**

**DAMAGES**

If merchandise is found to be defective in workmanship or material, it will be repaired or replaced with same or similar style.  
 If your damages total 2 items or less, please fax this completed form for a credit request.

**SHORTAGES**

Product shortages must be reported to our customer service department within 7 days of receipt of shipment in order to obtain a credit to your account.

**PLEASE FILL OUT THE BOTTOM PART OF THIS FORM  
 AND RETURN IT WITH YOUR MERCHANDISE BY U.S. POSTAL SERVICE.**

**Please allow 3 weeks for replacement or credit memo issuance. Do not deduct for returns until you have received your credit memo as defective items are repaired or replaced first.**

**NOTE: KRISTINE ACCESSORIES DOES NOT ALLOW FREIGHT CHARGEBACKS**

**DEFECTS, DAMAGES, SHORTAGES**

ACCT NAME: \_\_\_\_\_ DATE: \_\_\_\_\_

SHIPPING ADDRESS: \_\_\_\_\_ CUST. #: \_\_\_\_\_

TELEPHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

CHECK ONE:  DAMAGED  SHORTAGE

DATE RECEIVED: \_\_\_\_\_ PO#: \_\_\_\_\_ INV.#: \_\_\_\_\_

ITEM #	DESCRIPTION	QUANTITY

CHECK ONE:  REPLACE  CREDIT

E-MAIL: \_\_\_\_\_ CONTACT NAME: \_\_\_\_\_  
f:\office\acct